

## FRIENDLY, FAST, & EFFICIENT ORDER PROCESSING THAT'S THE AIRCRAFT SPRUCE WAY!

At Aircraft Spruce & Specialty Company, we handle every order with the same care and diligence that we did our first order back in 1965. Here is a glimpse of some of the many departments that process thousands of orders each week and ship them to our customers around the world.



Orders may be placed by mail, FAX, email, and online at [www.aircraftspruce.com](http://www.aircraftspruce.com), or as most customers prefer, by phone with one of our friendly, helpful sales persons. Your order is quickly input into our computer system and printed immediately in the warehouse.



Our large staff of order pickers receive the orders in the warehouse, fill the order and pass it along to the shipping department for careful packaging and shipment. We carry over 100,000 different inventory items!



Warehouse inventory is carefully arranged in computer part number sequence for fast and accurate order completion. As your single source supplier, Aircraft Spruce stocks lumber, plywood, metals, composites, hardware, instruments, tools, covering supplies, avionics....and everything in between! Walk-in customers are invited to visit our stores located at all of our Regional Distribution Facilities.



Orders for specially cut steel and aluminum tubing, sheet, bar and plate are no problem here, and are processed on a daily basis. Aircraft Spruce furnishes raw materials to large end users in huge quantities at volume discounts, as well as cut pieces as small as one foot to homebuilders. Whatever you need, we've got it!



Hand selected aircraft grade spruce lumber was our very first product, and remains one of our specialty products today. All of our spruce is certified to MIL-S-6073 and is custom milled, inspected and packaged according to customer specifications.



An average of 2,500 packages per day leave the Aircraft Spruce warehouses via UPS, Parcel Post, Federal Express, air freight or sea freight on their way to our customers throughout the United States and worldwide. Our state-of-the-art in-house computer systems with complete order tracking capability make Aircraft Spruce & Specialty Company the smart choice as your complete supplier for aviation materials and components.